

British Columbia Electronic Identification Operational Governance and Management Control Framework

- British Columbia electronic Identifications (BCeID) is an authentication service that permits businesses and citizens to gain initial access to government systems for the purposes of obtaining information and/or performing business transactions. BCeID functions within a complex operational structure and is accountable to many stakeholders.
- The advisory services were delivered through the collaboration of Deloitte LLP, Office of the Comptroller General-Internal Audit & Advisory Services and Ministry of Labour and Citizens' Services (LCS) management.
- The advisory engagement provided the program management with preliminary research and analysis towards defining a high-level BCeID operational governance and management control framework based on leading governance practices, frameworks and objectives. The results of the work enabled the program management to further develop these areas into its structure and process.
- The engagement results were shared with the ministry senior management within Workplace Technology Services (WTS), LCS. We understand that the WTS management is continuing to further develop these concepts into its BCeID program and is considering the same for other WTS systems/services as part of its ongoing Business Transformation project.